

CSPA WORKPLAN - ANNUAL GENERAL MEETING – 2024 – MOTIONS

April 2025 Update

Section, Motion and Topic/Issue Addressed	Officer	Committee Responsible	EC and Officer Actions	Status
Section A: CSPA Business – Constitutional Amendments				
<p>Motion A4 (carried) – Rule 6(c)(ii) amendment (update obsolete terminology)</p> <p>Motion A6 (carried) – Rule 7(a)(i) amendment (AGM quorum)</p> <p>Motion A8 (carried) – Rule 7(b)(ii) amendment (the issue of Annual Reports & Accounts to members)</p> <p>Motion A9 (carried) – Rule 7(b)(iv) amendment (the issue of AGM Agenda & Election Statements to members)</p>	GS/ DGS		CSPA Rules & Constitution updated after 2024 AGM	Complete
Section A: CSPA Business – Other CSPA Business				
<p><i>Motion A12 (remitted) – introduction of recruitment targets</i></p> <p><i>Motion A13 (remitted) – redistribution of inactive Groups' postcodes</i></p> <p>Motion A15 (carried) – 'Newsletter of the Year' Competition reinstatement</p>	DGS	O & R Committee	<p>O&R Committee to keep under review</p> <p>Ditto</p> <p><i>O&R Committee recommendations to be considered by EC on 24 April.</i> The O&R Committee considered how best to reintroduce the Competition, taking</p>	<p><i>(Remitted)</i></p> <p><i>(Remitted)</i></p> <p>In progress</p>

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			<p>account of resource and other considerations, and has proposed:</p> <ul style="list-style-type: none"> - volunteer member judging panels, - ensuring inclusivity by extending the competition to Branches and Groups, and - presenting the winner with a framed certificate at the AGM. 	
Section B: Pensions & Related Matters – Civil Service Pensions				
Motion A16 (carried) – transition to Capita	GS/ DGS	Campaign Committee	<p>Assurances to be sought on service continuity and data security EC to refer to notes of CO meetings (EC 24/154 & EC 25/07) - concerns raised include MyCSP's service levels, progress on McCloud and transition to Capita. Members updated via web news article 29/01/25, Feb e-newsletter (12/02/25) and March 2025 issue of 'TP'. Next CO meeting scheduled for 17/06/25. GS exchange of letters with Chair of the CS Pensions Board shared with Groups & Branches – ref. GC 968/25. CSPA/CO/Capita introductory meeting scheduled for 15/04/2025.</p> <p>GS and DGS attended NARPO parliamentary event on 26/03/2025 to raise awareness of issues around survivor pensions (refer GC 968/25)</p>	In progress

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Section B: Pensions & Related Matters – State Pensions / Taxation on Pensions / Other Pension Related Matters				
<p>Composite Motion A18 (A18 & A19) (carried) – frozen personal tax threshold/fiscal drag</p> <p>Composite Motion EM1 (EM1, EM2 & EM3) (carried) – changes to Winter Fuel Payments & need to improve Pension Credit support take-up</p> <p>Motion EM4 (carried) – seek Governmental commitments to honour State Pension Triple Lock & not to bring increase in SPA forward</p> <p>Composite Motion A22 (A22 & A23) (carried) – retention of National Insurance contributions to support State Pensions</p> <p>Composite Motion A24 (A24 & A25) (carried) – campaign to protect pensioners’ data privacy in future data protection legislative changes</p> <p>Composite Motion A26 (A26 & A27) (carried) – WASPI campaign for compensation/resolution</p> <p>Motion A28 (carried) – equalisation of ‘old’ and ‘new’ State Pensions</p> <p>Motion A29 (carried) – call for the tapering of Pension Credit to mitigate against financial hardship</p>	GS/ DGS	Campaign Committee	<p>Work with the NPC, LLA and others. Lobby MPs and Ministers, with support from Connect and other partner organisations. Articles in ‘TP’. Discussed with Chair of Work & Pensions Committee, Debbie Abrahams MP (ref. GC 968/25)</p> <p>CSPA sponsored NPC publication on the Winter Fuel Payments campaign. NW Pensioners protest at Labour Party Conference, Sept 2024. GS spoke at NPC/Unite Westminster protest on 7 Oct 2024 and NI Branch took part in protest at Stormont. LLA meeting with John McDonnell MP (Ind) on 27/01/2025. LLA tracking parliamentary Q & A with help of Connect. NPC/Age UK to highlight excess winter deaths. LLA Autumn Budget Letter to Chancellor (Oct ’24) – GC 963/24.</p> <p>GS contact with journalist at I News (email 10/02/25). LLA quoted in Daily Express 08/02/25 (refer EC 25/14).</p>	In progress

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			<p>Monitor Government statements on National Insurance and respond accordingly.</p> <p>Monitor parliamentary progress of new data protection bills & lobby on any impact on pensioners' privacy</p> <p>LLA Spending Review Submission (Feb '25) – refer EC 25/14. Copy handed to Debbie Abrahams MP, Chair of Work & Pensions Committee in person (refer meeting notes with GC 968/25)</p> <p>CSPA podcast (Feb '25) on Basic & New State Pensions. On agenda for EC Training Day on 23/04/25.</p> <p>Promotion of support & advice services from Age UK, Independent Age & others to assist members in accessing Pension Credit and other benefits.</p> <p>Promote partners' campaigns on pensioner poverty. GS attendance at Independent Age's parliamentary event to highlight the issue on 04/02/25 – news update on website and Summer issue of 'TP'. CSPA promotion of IA's 'ice statue' media stunt and petition (12/02/25) via website & social media.</p>	
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			Support the WASPI campaign and inform members of progress towards a resolution following the Government's rejection of the Parliamentary Ombudsman recommendation for compensation on 17 December 2024. Updates on CSPA website (17/12/24) and on LLA website and DGS article in the Spring issue of 'TP'. LLA press release (Dec '24) – EC 24/197. Discussions with MPs and Peers at LLA parliamentary event on 17/12/24. WASPI issue raised directly, in March 2025, at LLA meetings with Debbie Abrahams MP (Chair of Work & Pensions Committee) and Wendy Chamberlain MP (LibDem Chief Whip) - (refer notes in GC 968/ 25).	
Section C: Health & Social Care				
<p>Motion 30 (carried) – integration of NHS and National Social Care Framework</p> <p>Composite Motion A31 (A31 & A32) (carried) – call for improved social care funding commitments</p> <p>Motion EM5 (carried) – demand immediate measures to support national social care provision in the short term, prior to National Social Care Framework's introduction</p>	GS/ DGS	Campaign Committee	<p>Work with the NPC, LLA, Care and Support Alliance, Carer Poverty Coalition, Age UK and others. Lobby MPs and Ministers, with support from Connect.</p> <p>Caroline Abrahams OBE, Age UK CEO and CSA Co-Chair appointed to co-chair one of the NHS 10 Year Plan review panels.</p>	In progress

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<p>Motion A33 (carried) – highlight issues facing GP practices and campaign for improved resources & services</p> <p>Motion A34 (carried) – seek review of Carers Allowance</p>			<p>CSPA Health & Care Advisor (JHS) to report on the work of NPC Health & Care Working Group – NPC WG’s newsletters circulated (GC 963/24, EC 25/14 and GC 968/25). CSPA website article (10/04/25) highlighting Centre for Ageing Better research into health inequalities across England.</p> <p>GS participated in Carer Poverty Coalition/Carers UK’s oral evidence gathering session on Carers Allowance Overpayments with Liz Sayce OBE, Government appointed Chair of the Independent Review (10/02/25).</p> <p>CSPA counter-signed Carers UK/CPC letter to Secretary of State, Liz Kendall MP (10/03/2025) on CA overpayments – see also letter in response received from Stephen Timms MP, Minister for Social Security & Disability – to be published in conjunction with Carers UK/CPC media release.</p> <p>CSA pre-Budget letter to the Chancellor (Oct '24) about urgent need to address funding and workforce issues in social care provision – GC 963/24.</p> <p>LLA and CSA submissions to cross-party parliamentary HSCC inquiry: Adult Social Care: The Cost of Inaction – EC 24/197.</p>	
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<p>Motion A35 (carried) – raise need for more consistent QA assured accountability mechanisms across the UK applicable to care homes and other care settings</p> <p>Motion A36 (carried) – campaign for improved funding for research and family support to improve the lives of dementia sufferers and their families</p>			<p>Copies of LLA/CSA/CPC Spending Review Submissions and LLA manifesto handed to Debbie Abrahams MP, Chair of Work & Pensions Committee (refer GC 968/25).</p> <p>NPC response (Nov '24) to Health Minister's 'Have your say on the NHS'. Survey also promoted to members via website and GC 963/24 (EC 24/192).</p> <p>Promotion of 'Our Future Health' NHS survey to members via website, e-newsletter and 'TP' magazine (Feb/March '25).</p> <p>CSA and CPC parliamentary events planned – details to follow.</p>	
Section D: Digital Exclusion				
<p>Motion A37 (carried) – campaign to ensure/improve access to public services, utilities companies and goods/services providers by telephone as well as online</p>	GS/DGS	Campaign Committee	<p>Work with the NPC, LLA and other partners</p> <p>Lobby MPs, Ministers, Mayors and Councillors</p>	In progress

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Motion A38 (carried) – transfer of landlines to digital – campaign to ensure nobody is left without telephone & lifeline services			<p>DGS to report on the work of NPC Digital Working Group. DGS sits on the NPC Digital Exclusion Working Party and has contributed articles on digital exclusion to the NPC Newsletter `Connections For All`.</p> <p>NPC campaign on the PSTN switchover led to an extension of the implementation to ensure that all providers complied with requirement to ensure no one was left without telephone or emergency access.</p> <p>CSPA letter to Deputy Prime Minister, Angela Rayner, about digital exclusion from Local Authority support and services. Response from Jim McMahon, Minister for Local Gov, referred to the NPC Digital WP.</p> <p>NPC to wrote to Chair of Local Gov Association – EC 25/06 and GC 966/25. For copy of NPC letter (March 2025) to Chair of LGA about exclusion from Local Authority support and services (refer EC 25/46).</p> <p>LLA evidence on digital exclusion submitted to Women & Equalities Committee inquiry on The Rights of Older People referenced in the WEC Report published in February 2025 (GC 968/25).</p>	
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			<p>LLA submission to Government consultation on Digital Inclusion Action Plan (April 2025 – copy to be issued). LLA submission to Treasury Select Committee's 'AI in Financial Services' inquiry (April 2025 – copy to be issued).</p> <p>LLA mini-campaign around access to MPs by telephone (April 2025) – details to follow.</p>	
Section E: Transport				
<p>Motion A39 (carried) – campaign for improved/accessible public transport</p> <p>Motion A40 (carried) – campaign for consistent concessionary travel across all public transport networks</p> <p>Motion A41 (carried) – campaign against 'floating bus stops'</p>	GS/DGS	Campaign Committee	<p>Work with the NPC, LLA and other partners</p> <p>Lobby MPs, Ministers, Mayors and Councillors in Westminster and Devolved Nations on improved access to public transport and concessions with support from Connect.</p> <p>Support the campaigns of the NFBUK, RNIB, Guide Dogs and other disability campaign groups against e-scooters and floating bus stops.</p> <p>LLA submission (Jan '25) to Transport Select Committee Inquiry: Buses Connecting Communities – EC 25/06.</p>	In progress

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<p><i>Motion EM6 (remitted) – lobby against calls to legalise the use of privately owned e-scooters on public roads and in public places and raise public safety concerns about all e-scooters</i></p>			<p>'Buses Bill' Amendment – supporting NFBUK campaign through Committee Stages. DGS attended Lords Report Stage debate sessions with visually impaired NFBUK members on 11/02/25 (EC 25/06) and 02/04/25 (EC 25/46). Updates on CSPA website (12/02/25). Amendments to the legislation have been secured on the accessibility of bus stops for disabled people; and further amendments will be sought at the House of Commons stage of the legislation in the late Spring.</p>	
<p>Section F: General</p>				
<p>Composite Motion A42 (A42 & A43) (carried) – campaign for Commissioners for Older People & Ageing in England and Scotland</p>	<p>GS/ DGS</p>	<p>Campaign Committee</p>	<p>Work with the NPC, LLA, Age UK, Independent Age and others.</p> <p>Lobby MPs and Ministers, with support from Connect – raised in meetings with Debbie Abrahams MP (Chair of Work & Pensions Committee), Wendy Chamberlain MP (LibDem Chief Whip) and others (GC968/25).</p> <p>Referred to in LLA Spending Review Submission (Feb '25), LLA Autumn Budget Letter to Chancellor (Oct '24 - GC 963/24) and the GS's speech at the LLA 10th</p>	<p>In progress</p>

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			<p>Anniversary parliamentary event on 17/12/24.</p> <p>LLA evidence on the benefits of Commissioners provided to Women & Equalities Committee inquiry into the causes and mitigations of pensioner poverty, following meeting with Debbie Abrahams MP (refer GC 968/25).</p> <p>CSPA Northern Ireland Branch work with the NI Commissioners has highlighted many examples of the value this office brings (EC 25/49).</p>	
<p>Motion A44 (carried) – call for the abolition of utilities standing charges and for improved social tariffs for those on Pension Credit or facing financial hardship</p> <p>Motion A45 (carried) – lobby Government/OffGem to stop utilities providers pressurising customers to pay regular monthly payments instead of paying against meter readings</p> <p>Motion A46 (carried) – campaign to ensure Smart Meters do not become compulsory</p>	GS/DGS	Campaign Committee	<p>Work with the NPC, LLA, Age UK, Independent Age and others.</p> <p>Lobby MPs and Ministers, with support from Connect.</p>	In progress
<p>Motion A47 (carried) – raise awareness of the tax burden on pensioners</p>	GS/DGS	Campaign Committee	<p>Work with the NPC, LLA, Age UK, Independent Age and others.</p> <p>Lobby MPs and Ministers, with support from Connect.</p>	In progress

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			<p>Tax impact on pension increases highlighted in The Pensioner magazine.</p> <p>Issue has been raised in direct meetings with MPs from the main parties. Chancellor announced in Autumn budget statement that the freeze will end from April 2028. Lobbying on the issue will continue at every opportunity.</p> <p>See also notes in Section B for Comp Motions A18 and EM1.</p>	
Composite Motion A50 (A50 & A51) (carried) – campaign against bank closures and for more banking hubs	GS/ DGS	Campaign Committee	<p>Work with the NPC, LLA, Age UK, Independent Age and others.</p> <p>Lobby MPs and Ministers, with support from Connect.</p> <p>FCA's Access to Cash Inquiry – LLA submission in 2024. LLA press releases since have responded to media articles about bank and post office counters closures since then.</p> <p>Bank closures and slow delivery of banking hubs discussed in March 2025 with Wendy Chamberlain MP, LibDem Chief Whip, who has been actively campaigning on the issue, and she has agreed to ask parliamentary questions with LLA input (GC 968/25).</p>	In progress

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<p>Motion A52 (carried) – support the maintenance of the Royal Mail's USO</p> <p><i>Motion A53 (remitted) – oppose the sale of Royal Mail and potential loss of the USO</i></p>	<p>GS/ DGS</p>	<p>Campaign Committee</p>	<p>Work with the NPC, LLA, Age UK, Independent Age and others.</p> <p>Lobby MPs and Ministers, with support from Connect.</p> <p>GS to make contact with CWU union to see how CSPA might be able to support relevant campaigns.</p> <p>Campaign Committee noted link to work on Digital Exclusion as many rely on post (NHS letters, etc).</p>	<p>In progress</p>
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